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Children's Services - Job Description

Job Title		Deputy Children's Home Manager	Grade:	E2	
Directly Reports to:		Children's Home Manager			
Number of reports:		3			
Budget responsibility:		TBC			
Additional reporting/working relationships:		Other departments, external agencies, social workers, parents and carers			
Job Outline:	To assist in managing all aspects of the day-to-day running of a residential home within the children's services, including promoting the safeguarding of the young people's welfare, and promoting education and diversity to ensure individual needs are meet, in line with Ofsted regulations and company requirements. Participate in the on-call roster in support of the Children's Home.				

Key Responsibilities/Accountabilities

- Coach, support and develop staff, including supervision, to maximise their performance and ensure high standards of care, values, ethical standards, equality and diversity, policies and procedures, legislation and contractual and inspection framework requirements are met.
- Liaise with other departments and external agencies to ensure that the young people receive appropriate plans and programmes that meet their needs and the needs of the Contract.
- Assist in the identification of resourcing needs and the ongoing selection, training and development
 of staff to ensure contractual requirements and relevant standards are met.
- Participate in the risk assessment during admissions process to ensure that the immediate vulnerability and risk of the young person is determined accurately.
- Promote a positive health and safety culture to meet and maintain company and external accreditation standards.
- Demonstrate to young people, through pro-social modelling, the value of education and care, and the ability to develop skills maximise positive behaviour, and transition into adulthood.
- Form trusting, respectful, boundaries, professional relationships with young people, in order that they respond and react appropriately to information and guidance.
- Ensure all relevant paperwork is completed to a high standard, within required timescales and communicated effectively, in order to comply with the Contract and Company Policies and Procedures.
- Support the senior management team in the implementation of development strategies promoting a
 positive approach to ensure the change process is embraced.

Key Competencies

- Managing Professionally
- Delivering Performance
- Leading People
- Customer Thinking
- Collaborating & Co-operating

Skills and Knowledge

Skills and knowledge					
Essential	Desirable				
 QCF level 3 qualification or equivalent Managerial experience within residential care Full driving licence 	 Experience of project/ work planning, monitoring and reviewing Ability to use Word, Excel, PowerPoint & Outlook Email & Calendar 				
	 Working towards QCF level 5 qualification 				

Customer Focus Expertise Performance Best People Integrity Teamwork & Collaboration Care

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